



Tools to Use

Do a Home Inventory

Keep track of your belongings, and know how to insure them.

Test Your Insurance IQ

Auto, home, life...how insurance savvy are you?

Don't Text and Drive

Texting and driving isn't a game, but play this one to find out how dangerous it is.

Is Your Car a Top Safety Pick?

See how your wheels rank against the safest of the safe.

Springtime Smarts

Save by Bundling

Home & auto — buy insurance for both with ERIE and earn a Multi-Policy Discount.



April 1, 2011

Duckworth Insurance Service, Inc. Newsletter

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Tax Time & Your Identity

There are new Internet tax sites popping up every day for those who decide to file taxes themselves. But remember — although these sites claim to have strict policies about personal data, you can never be too safe with your personal information. Identity theft can occur in a variety of ways. If you haven't already, you might want to consider adding Identity Recovery Coverage (IDR) to your Erie Insurance homeowners policy. For a very reasonable annual fee, IDR helps you get your identity restored if you're a victim of identity theft or fraud.



Erie Insurance Recognized as a J.D. Power 2011 Customer Service Champion

Erie Insurance was recognized as a J.D. Power and Associates' 2011 Customer Service Champion, one of only 40 companies to earn the distinction in a cross-industry study of more than 800 companies.



To qualify for inclusion on the elite list, companies must not only excel within their own industries, but also must stand out among leading brands in 20 major industries evaluated by J.D. Power and Associates. This group of 40 represents the highest-performing companies that deliver service excellence to U.S. customers — both within their respective industries and across all industries measured.

[Read the full story>](#)

Ready for a Road Trip?

Tree Tips

Falling trees and limbs cause hundreds of millions of dollars of damage every year. [Here's what to look for](#) to catch a problem before it causes trouble.



Fix an Ailing Auto

April is National Car Care month — the perfect time for a tune-up! [Here's a list](#) of what to have checked out.



Check your coverage before you hit the road

Cooler of snacks — check. Full tank of gas — check. Auto Enhancement Endorsement added to your policy... what's that?



ERIE's Auto Enhancement Endorsement can help you go prepared wherever you're headed — the beach, the mountains, or anywhere with sunshine. The Endorsement, which can be added to your ERIE auto policy, offers extra coverage such as higher limits for meals and lodging if you are unable to reach your destination after a covered loss and higher limits for personal effects that might be lost or damaged in a covered loss. It might help ease the pain of a sticky situation so it doesn't put a damper on your getaway.

The endorsement also has other long-lasting features that are beneficial, like a diminishing deductible for each consecutive claims-free policy year that you're insured (amount varies by state). Give us a call to review the benefits and any other questions you have about your policy before hitting the road.

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This advertisement was sent by:
Duckworth Insurance Service, Inc. | 14831 Broadway Street, P.O. Box 336 | Midland, MD 21532
Erie Insurance Group | 100 Erie Insurance Place | Erie, PA 16530



ERIE® insurance services are provided by one or more of the following insurers: Erie Insurance Exchange, Erie Insurance Company, Erie Insurance Property & Casualty Company, Flagship City Insurance Company and Erie Family Life Insurance Company (home offices: Erie, Pennsylvania) or Erie Insurance Company of New York (home office: Rochester, New York). Not all companies are licensed or operate in all states. Erie Family Life insurance not available in New York. Not all products are offered in all states. Policy issuance is subject to eligibility criteria. Equal opportunity insurer. Go to erieinsurance.com for company licensure and territory information.

*Erie Insurance received the highest numerical score for the auto insurance shopping experience in the proprietary J.D. Power and Associates 2009-2010 Insurance Shopping StudiesSM, and the 2008 Insurance New Buyer StudySM. 2010 Study based on 6,394 total responses, measuring 20 providers and measuring the opinions of consumers shopping for a new auto insurance policy. Proprietary study results are based on experiences and perceptions of members surveyed in February-March, 2010. Your experiences may vary. jdpower.com